Journal Publication Workflow and Points of Contact

Journal Editorial Office (JEO)

Point of contact for anything relating to articles that are moving through ScholarOne, including ethical or permissions queries for articles at the pre-acceptance stage.
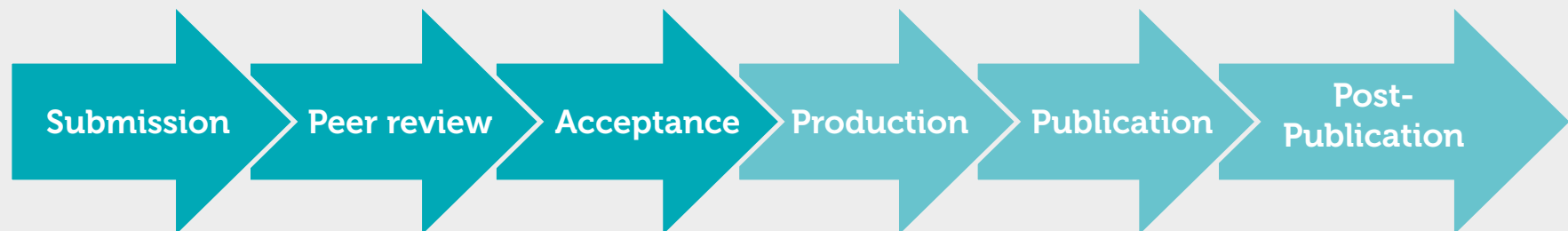
Supported by the **Peer Review Editor (PRE)** for complex queries or escalation

Supplier Project Manager (SPM)

Point of contact for any queries relating to articles following acceptance, including the compilation of issue line ups, questions about author proofs, and post-publication corrections.

Supported by the **Journal Production Coordinator (JPC)** for complex queries or escalation

For journal-specific contacts, please visit the journal homepage <u>here</u>

Submission → **Peer review** → **Acceptance** → **Production** → **Publication** → **Post-Publication**

If your query is about strategy of the journal, such as increasing submissions, citations, usage, rankings, special issue proposals or plans for the future, please contact the **Commissioning Editor** or **Publishing Services Manager** (for Emerald Publishing Services).

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